

Order Form: Climate Change Data

Step 1 Tell us about your project

Project name: (please limit to 100 characters maximum)
Latitude: (use decimal value or degrees, minutes, seconds. Specify North or South).
Longitude: (use decimal value or degrees, minutes, seconds. Specify East or West).

Step 2 Select the climate change data you need from the list overleaf. (tick each box as required)

Step 3 Provide your details

(our Privacy Policy will be available shortly on our website)

Name:

Position:

Organisation name:

Organisation address:
(include country)
.....

Email address:

Telephone number:

Purchase Order no.: (if you want us to include in the invoice)

Step 4. Confirmation

- Please tick to confirm you have read our Terms and Conditions (included)
- Please tick to confirm you have read our Privacy Policy (attached)
- Please tick to confirm you have checked your order

The fees for our service of extracting data relevant for the location specified by you, the customer, and to pre-process the data into a user-friendly comma separated version (.csv) format is **SEK 600** per variable per climate experiment.

Email your completed order form to hello@susteer.com

We will email an invoice to the email address you have provided above. The data will be provided on payment of this invoice.

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SSP1-1.9	SSP1-2.6	SSP5-8.5	Variables (daily)
			Daily maximum near-surface air temperature Daily minimum near-surface air temperature Near-surface air temperature Near-surface specific humidity Sea level pressure Near-surface wind speed Precipitation
SSP1-1.9	SSP1-2.6	SSP5-8.5	Variables (monthly)
			Air temperature @ 1000hPa Capacity of soil to store water Daily maximum near-surface air temperature Daily minimum near-surface air temperature Eastward near-surface wind Eastward wind @ 1000hPa Evaporation, incl. sublimation and transpiration Geopotential height @ 1000hPa Grid-cell area for atmospheric grid variables Grid-cell area for ocean variables Land ice area percentage Moisture in upper portion of soil column Near-surface air temperature Near-surface relative humidity Near-surface specific humidity Near-surface wind speed Northward near-surface wind Northward wind @ 1000hPa % of the grid cell occupied by land including lakes Precipitation Relative humidity @ 1000hPa Sea area percentage Sea floor depth below geoid Sea ice thickness Sea level pressure Sea surface height above geoid Sea surface salinity Sea surface temperature Sea-ice area percentage on ocean grid Sea-ice mass per area Snow depth Snowfall flux Specific humidity @ 1000hPa Surface air pressure

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Terms and Conditions

These Terms and Conditions apply to the climate change data services provided by Susteer AB.

Definitions

1. "Data" means meteorological, environmental, hydrological or oceanographic data (whether historical or otherwise) provided (in whatever medium) as part of the Services.
2. "Fees" means in the sums payable by you to us and, in respect of the Services, either the amount posted on the Website or as otherwise notified to you when you place the Order, in each case together with all taxes and duties at the rate prevailing at the date the Services (or relevant part) are provided.
3. "Intellectual Property Rights" means any intellectual property right including but not limited to copyright, moral right, database right, patent, trade mark, domain name, trade secret or design right (whether registered or unregistered) or where relevant any application for any such rights in any jurisdiction.
4. "Order" means your request for us to deliver the Services whether verbally or in writing and whether electronically or otherwise.
5. "Services" means the services that we provide to you pursuant to an Order comprising the provision of extracted and pre-processed climate change data.

The Services

6. These Terms and Conditions apply to the climate change data services ("the Services") provided by Susteer AB.
7. The Services are to extract climate change data from the CMIP6 archive relevant for a specific location detailed by the customer and to pre-process the data into a user-friendly comma separated version (.csv) format. The climate change datasets that can be extracted are as listed in the Order Form.
8. Data is supplied without correction. The CMIP6 archive contains the output of scientific simulations of the past and potential future that are subject to multiple sources of error, ranging from errors in data handling, to errors in the representation of the real world in either the model, or the experimental setup for which the model was used. Different parts of the CMIP6 archive may be subject to differing levels of such errors, and users should be alert to these issues, and their potential consequences (and to the limitations of liability expressed in the data license).
9. The data supplied by Susteer AB is not to be resold to any third party or used for any other purposes other than the project named in the Order form.

The Fees

10. We will not be obliged to supply you with any Services until you have paid us the Fees in full.
11. Invoices will be issued in Swedish Kroner (SEK).
12. You acknowledge that you will retain the risk of exchange rate fluctuations for all payments made in approved foreign currencies.

Acceptance of Terms

13. By using the Services you agree to be legally bound by these Terms and Conditions, which take effect immediately on your first use of the Services.
14. We reserve the right to change these Terms and Conditions at any time by posting changes online without notice to you. It is your responsibility to review these Terms regularly to ensure that you are aware of any changes made by us. Your continued use of the Services after changes are posted constitutes your acceptance of any such changes.

Permitted Use

15. You may use the data only in accordance with the CMIP6 Data Access Terms of Use available at <https://cds.climate.copernicus.eu/cdsapp#!/home>. This includes providing proper citation and abiding by any licensing restrictions.
16. You agree to use our Services only for lawful purposes, and in a way that does not infringe the rights of, restrict or inhibit anyone else's use of our Services.

Disclaimers of Warranty and Limitation of Liability

17. Your use of the content is entirely at your own risk. We make no warranty, representation or guarantee that the content is error free or fit for your intended use. You should carry out your own evaluation and verification exercise before choosing to rely upon any of the content in any way.

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18. Susteer will not be liable for any damages, including indirect or consequential damages, or any damages arising from use or loss of use, data or profits, whether in contract, negligence or other tortious action, arising from or in connection with the use of the Services.

Private Policy

19. The use of personal information for the Services is governed by our Privacy Policy.

Miscellaneous

20. If any part of the Terms and Conditions is found to be illegal, invalid or otherwise unenforceable by a court or regulator, then, where required, that part shall be deleted from the Terms and Conditions and the remaining parts of the Terms and Conditions will continue to be enforceable.

Applicable Law/Jurisdiction

21. These Terms and Conditions shall be governed by and interpreted in accordance with the laws of Sweden. In the event of any dispute that arises out of or in connection with these Terms and Conditions, you consent to the exclusive jurisdiction of the Swedish Courts.

Delays

22. We will not be liable for any delay in performing or failure to perform the Services caused by circumstances beyond our control and we will be granted a reasonable extension of time for the performance of the Services.

Further information

23. To speak directly with Susteer regarding these Terms and Conditions, our practices or have any questions or concerns please contact us at hello@susteer.com or write to us at:

Susteer AB
Brynhildsvägen 17
Täby 18773
Sweden

Last updated: 3 February 2023

Privacy Policy

This Privacy Policy lets you know about our policies for the collection and use of information about you.

Introducing Susteer AB

Susteer ("us", "we", or "our") is a data supported consultancy in environmental management and sustainability.

We are the Data Controller for the purposes of the General Data Protection Regulation. As a data controller we have a responsibility to make sure you know why and how your personal information is being collected in accordance with relevant data protection law in connection with any personal information collected or received by us arising from your use of any of our products, services, applications, websites and customer support communications.

Susteer is committed to preserving the privacy of our customers. This Privacy Policy lets you know about our policies for the collection and use of information about you by:

- explaining the types of information that we may collect and hold, how that information is used and with whom the data is shared; and
- setting out how you can contact us if you have any queries or concerns about this information.

This Privacy Policy also confirms:

- we will not sell any of your personal information to third parties;
- we do not share your information with other companies without your prior permission or if outlined below;
- we will only send you marketing emails if you specifically give us your consent to do so.

Please also be aware that we may also obtain information about you from our Clients. We are not responsible for the security or policies of these companies, and recommend that you review their Privacy Policies before sharing your personal data with them. By using any of our products, services, applications, websites and customer support communications, you agree to the collection and use of information in accordance with this Privacy Policy. When using our website please ensure you are familiar with our Terms of Use and Cookies Policy which gives a full breakdown of what and how we collect information about you when you use our website.

Contractors

These are companies who work directly with us, under contract, to supply us and you with certain products. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose. You may advise us of your preference not have your data shared, and we will ensure that unless necessary for the execution of a Contract or to meet legal requirements that your data is not shared without your explicit permission.

Information we collect

We may collect information about you in several different ways including when you purchase products or services from us, when you contact us, send us feedback, or use our websites or social media channels.

We may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to: email address; first name and last name; telephone number; organisation you work for or represent; your position or role in that company or organisation; the address of that company or organisation, including the country, state, province, county, city and postal code as appropriate.

We may collect information how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as: your computer's Internet Protocol (IP) address; browser type; browser version; the pages of our websites that you visit; the time and date of your visit; the time spent on those pages; unique device identifiers; and other diagnostic data.

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information. Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our products or services. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service. Please refer to our Cookie Policy for more information.

Use of Data

We may use the personal information you provide to us or which we collect for the following purposes:

- Providing services to you and fulfilling those services.
- To allow you to participate in interactive features of our Service when you choose to do so.
- To detect, prevent and address technical issues.
- To contact you if any services you requested are unavailable or to notify you in the event of any changes to our services.
- Providing customer service, such as responding to emails, contacting you with information updates or arranging call backs.

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- Analysing customer feedback, to improve the service that we are offering.
- Tracking activity on our website, marketing emails and social media channels, so as to improve the user experience.
- Investigating complaints and carrying out internal investigations.
- To prevent or detect unlawful behaviour or to protect or enforce legal rights.
- Gathering information as part of investigations by regulatory bodies or in connection with legal proceedings or requests.

In limited circumstances we may also use your information for other purposes where permitted by law.

Transfer of Data

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside Sweden and choose to provide information to us, please note that we transfer the data, including Personal Data, to Sweden and process it there. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer. Susteer will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organisation or a country unless there are adequate controls in place including the security of your data and other personal information.

Sharing your data

Susteer may disclose your Personal Data in the good faith belief that such action is necessary:

- To comply with a legal obligation.
- To protect and defend the rights or property of Susteer.
- To prevent or investigate possible wrongdoing in connection with the Service.
- To protect the personal safety of users of the Service or the public.
- To protect against legal liability.

We may also prepare anonymous, aggregate or generic data (including “generic” statistics) for a number of purposes. As we consider that you cannot be identified from this information, we may share it with any third party.

The Right to Data Portability

According to the right to data portability, you have the right to request that your personal information provided to Susteer be delivered to you in a structured, commonly used and machine-readable format, subject to certain conditions and can be requested by contacting us.

How long we keep your data for

We will retain your personal data as set out in this Privacy Policy and as required by applicable law. We may also retain certain information in order to conduct audits; comply with our legal obligations (and to demonstrate compliance) and to resolve disputes. However, we will not retain your personal data for longer than seven years from contract or contact activity unless you request we delete your data. We will then delete your data if we are legally able to do so. Should we be unable to delete your data legally we will inform you and you will then have the choice to be removed from all non-legal correspondence.

Your information rights

As a data controller we have a duty to inform you of not only why your personal information is being processed but what rights you have around your personal information too.

You have the right to:

- Be informed of how your personal information is being used
- Have access to information held about you, this is commonly known as a Subject Access Request (SAR)
- Have your personal information deleted in certain circumstances
- Have inaccuracies within your personal information corrected
- Restrict processing of your personal information until inaccuracies are corrected or if there is a dispute around legal basis for processing the personal information
- Object to processing of your personal information in certain circumstances
- Have your personal data transferred to another provider

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- Be informed of where automated decision making takes place and be given an option to opt out of automated decision making.

The Right to Make a Privacy Complaint

If you feel Susteer's processing of your personal information violates any applicable law, rule, or regulation, you have the right to lodge a complaint with your local supervisory authority. The contact details of your local supervisory authority can be located at: http://ec.europa.eu/newsroom/article29/item-detail.cfm?item_id=612080.

Security of Data

The security of your data is important to us. Whilst no method of transmission over the Internet, or method of electronic storage is 100% secure, we take great care in maintaining the security of your personal data to prevent unauthorised access to it, through the use of appropriate technology and internal procedures. We also limit access to your personal information to those who have a genuine business need to know it.

Analytics

We may use third-party Service Providers to monitor and analyse the use of our Service. This includes Google Analytics.

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network. You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Children's Privacy

Our Service does not address anyone under the age of 18 ("Children"). We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children have provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from Children without verification of parental consent, we take steps to remove that information from our servers.

Changes to This Privacy Policy

From time to time we may change our privacy practices. We will post an updated copy on our website. It will have a different date from the one set out at the end of this document. Please check our site periodically for updates.

Further information

To speak directly with Susteer regarding this Policy, our practices or have any questions or concerns please contact us at hello@susteer.com or write to us at:

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Brynhildsvägen 17
Täby 18773
Sweden

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